

Guest Survey



Name: _____
 Address: _____
 City: _____ St: _____ Zip: _____
 Phone: _____
 E-mail: _____
 Date: _____
 Chalet: _____

Please fill out and leave at our Lodging office or mail to:
 397 Brule Mountain Road, Iron River, MI 49935

Chalet / Pioneer Lodge	Excellent	Good	OK	Poor
How was your reservation handled?	_____	_____	_____	_____
How was your check-in handled?	_____	_____	_____	_____
Was the personnel knowledgeable?	_____	_____	_____	_____
Was the personnel helpful and friendly?	_____	_____	_____	_____
Was your unit clean?	_____	_____	_____	_____
Was your unit well equipped?	_____	_____	_____	_____
How was the service?	_____	_____	_____	_____

Suggestions: _____

Brule Lodge

If you visited the Bear's Den Pro Shop--

Was the personnel knowledgeable?	_____	_____	_____	_____
How was the service?	_____	_____	_____	_____

If you visited the Brule Saloon--

How was the entertainment?	_____	_____	_____	_____
Was the personnel helpful and friendly?	_____	_____	_____	_____
How was the service?	_____	_____	_____	_____
What was the condition of the facilities?	_____	_____	_____	_____

Suggestions: _____

Brule Café / Hillside Dining

If you ate at the Café or Hillside Dining--

How was the food?	_____	_____	_____	_____
Was the personnel helpful and friendly?	_____	_____	_____	_____
How was the service?	_____	_____	_____	_____

Suggestions: _____

Ski Homestead Lodge

If you ate at the Homestead--

How was the food?	_____	_____	_____	_____
Was the personnel helpful and friendly?	_____	_____	_____	_____
How was the service?	_____	_____	_____	_____

If you ate at the Homestead BBQ--

How was the food?	_____	_____	_____	_____
Was the personnel helpful and friendly?	_____	_____	_____	_____
How was the service?	_____	_____	_____	_____
How was the entertainment?	_____	_____	_____	_____

Suggestions: _____

Snow Facilities

How were the snow conditions?	_____	_____	_____	_____
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If you used Rental Equipment from the Ski Brule Rental Center--

Was the personnel knowledgeable?	_____	_____	_____	_____
Was the personnel helpful and friendly?	_____	_____	_____	_____
How was the service?	_____	_____	_____	_____

Suggestions: _____

What other services or facilities would you like to see at our resort? _____

How did you hear about Ski Brule?

Newspaper: _____ Which one? _____	Ski Show: _____ Which one? _____
Magazine: _____ Which one? _____	Snow Shop: _____ Which one? _____
Radio: _____ Which station? _____	Friends: _____

Which newspaper do you subscribe to? _____

Have you been to Ski Brule before?	Y	N
Would you like to return?	Y	N
Would you be interested in a summer vacation with us?	Y	N

Additional Comments: _____

